# LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



### **B.B.A.** DEGREE EXAMINATION - **BUSINESS ADMINISTRATION**

### FIFTH SEMESTER - NOVEMBER 2018

### **BU 5508- HUMAN RESOURCE MANAGEMENT**

Date: 26-10-2018 Dept. No Max. :	100 Marks
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Time: 01:00-04:00

#### SECTION - A

## Answer **ALL** the questions:

 $(10 \times 2=20)$ 

- 1. Define the term Human Resource Management.
- 2. What is Human Resource Planning?
- 3. List out the various steps in analysing job.
- 4. What is Outsourcing?
- 5. What are the different methods of training?
- 6. What is Curriculum Vitae?
- 7. Define Competency.
- 8. What do you mean by Mentoring?
- 9. Explain the concept Ethics of Appraisal.
- 10. Define Grievance.

#### SECTION - B

## Answer any **FOUR** questions:

(4X10=40)

- 11. Discuss the various challenges faced by HR managers in present scenario.
- 12. Explain how HR Planning is prepared through ERP technologies.
- 13. Distinguish between Recruitment and Selection.
- 14. Distinguish between Learning and Development.
- 15. What obstacle rises in Performance Appraisal? Discuss the essentials of effective Appraisal.
- 16. Bring out the external sources of Recruitment.
- 17. What are the steps involved in training? Explain.

## **SECTION - C**

Answer any **TWO** questions:

 $(2 \times 20 = 40)$ 

- 18. Discuss the nature and importance of Human Resource Management.
- 19. Explain various methods of collecting Job Data.
- 20. Elaborate the nature of transfer. What are the various types of transfers?
- 21. Explain the various techniques of employee training.

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